



Issued by
**Net Gen Innovations
Private Limited**

About Us – Genius Network

Net Gen Innovations Private Limited, operating under the brand name Genius Network, was founded in 2013 by a team of seasoned engineers with over two decades of industry expertise.

As a trusted OEM, Genius Network specializes in the design, development, and delivery of high-performance structured cabling systems, data centre infrastructure, and enterprise networking solutions. Our products are engineered with technical precision, built to meet global standards, and optimized for scalability, reliability, and long-term performance.



IT & Telecom



**Banking, Financial Services
& Insurance (BFSI)**



Healthcare



Manufacturing



Education



Data Centres



Smart Cities



Government Institutions

Through innovative, future-ready technology and strategic global partnerships, Genius Network has emerged as a trusted OEM brand, empowering organizations to build robust, high-performance digital infrastructure.

We are also proud supporters of the 'Make in India' initiative—delivering products that are designed in India for the world, with uncompromised quality and a commitment to engineering excellence.

Every Genius project reflects our core values:

Innovation. Dependability. Performance. Vision.



25
YEAR
PERFORMANCE
WARRANTY

Introduction

Net Gen Innovations Private Limited ("Net Gen Innovations"), operating under the brand name Genius Network, proudly offers this 25-Year Performance Warranty ("Warranty") to the End-Customer for certified structured cabling systems installed exclusively with Genius-approved components.

This Warranty serves as a formal assurance of:



Product Integrity – Guaranteed durability and compliance with Genius manufacturing standards.



Application Performance – Verified system functionality aligned with global performance benchmarks.

All coverage is subject to the terms, conditions, and exclusions detailed within this document.

Eligibility Criteria

To qualify for the Genius 25-Year Performance Warranty, the following conditions must be cumulatively fulfilled:

- **Certified Installation**

The system must be installed by a Net Gen Innovations Certified Partner in good standing.

- **Authorized Components**

All components must be sourced exclusively from authorized Net Gen Innovations distributors.

- **Standards Compliance**

Installation must adhere to international standards—ISO/IEC 14763-2 or EN 50174-2—and strictly follow Net Gen Innovations's Installation Key Points.

- **Approved Cords**

All patch cords and connectors must be Genius-approved and conform to standard length specifications.

- **Documentation Submission**

The following documents must be submitted within 30 days of installation completion:

Signed Warranty Agreement.

Detailed Product List with quantities.

As-Built Drawings, labeling scheme, and outlet maps.

Original Test Reports for all copper and fiber links.

Installer Declaration & Stamp.





PREAMBLE

GENIUS 25-Year Performance Warranty Summary

GENIUS guarantees the performance of its Structured Cabling Solutions for 25 years, covering:

- **Copper Systems:** Class E (Cat 6), Class EA (Cat 6A), Class I (Cat 8.1).
- **Fibre Systems:** OM3, OM4, OM5 (Multimode), OS1a / OS2 (Single mode).
- Applies to both **Permanent Links and Channels.**

Warranty is issued in the End User's name upon request by the Installer, subject to specific conditions.

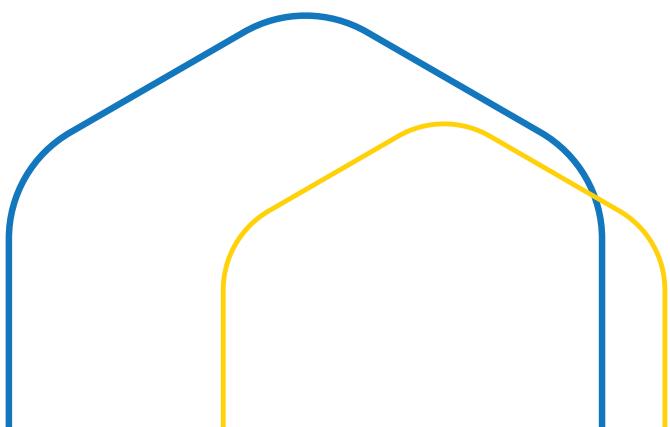
ARTICLE 1 – Purpose Summary – Genius 25-Year Performance Warranty

This contract outlines the conditions under which Genius grants the End User a 25-Year Performance Warranty on Structured Cabling Solutions, specifically for:

- **Copper Systems:** Class E (Cat.6), Class EA (Cat.6A), Class I (Cat.8.1).
- **Fibre Systems:** OM3, OM4, OM5, OS1a / Os2.
- Covers both **Permanent Links and Channels.**
- The warranty includes **23 additional years** beyond the initial **2-year standard warranty**, and applies only to Genius cabling products. Performance is validated based on the standards referenced in submitted measurement reports.

ARTICLE 2 – Activation & Non-Transferability

- The **25-Year Performance Warranty** shall be deemed active only upon formal **written approval** and signature by **Net Gen Innovations** on the completed Warranty Agreement.
- This warranty is issued on an "**intuitu personae**" basis—specifically and exclusively to the **End-Customer**—and is **non-transferable** under any circumstances unless **explicitly authorized** in writing by Net Gen Innovations.



ARTICLE 3 – Installer Commitments

As a Certified Partner, the installer is required to uphold the following responsibilities to ensure eligibility for the Genius 25-Year Performance Warranty:

- Component Handling**
Store and manage all Genius components strictly in accordance with manufacturer guidelines to preserve product integrity.
- Professional Installation**
Execute all installations in line with industry best practices and Genius's published technical specifications.
- Approved Materials**
Use only Genius-approved components as listed in the submitted Warranty documentation—no substitutions permitted.
- Timely Documentation**
Submit all required installation and test documentation within 30 days of project completion.
- Performance Certification**
Ensure and certify that all test results meet or exceed the applicable performance standards defined by Genius.

Installer Declaration

I hereby certify that the installation was completed in full compliance with professional standards, applicable laws, and Genius's Installation Key Points.

Signature & Stamp: _____



ARTICLE 4 – Warranty Coverage

If any covered component fails during the 25-Year Performance Warranty period due to a manufacturing defect or non-compliance with Genius performance standards, Net Gen Innovations will, at its sole discretion, take one or more of the following actions:

Repair or Replace

Repair the defective component or replace it with new or functionally equivalent Genius-approved parts.

Labour Support

Provide reasonable labour assistance for corrective actions, subject to prior written approval.

Warranty Certificate Update

Amend the original Warranty Certificate to reflect any approved modifications or replacements.

Exclusions:

This warranty **does not cover** installation workmanship, third-party equipment, or any **indirect, incidental, or consequential damages** arising from system failure or misuse.

ARTICLE 5 – Warranty Exclusions

The Genius 25-Year Performance Warranty shall be rendered null and void under any of the following conditions:

Use of Non-Genius Components

Any substitution of Genius-approved parts with third-party or unlisted components.

Improper Installation

Deviations from Genius's certified installation standards, guidelines, or published specifications.

Environmental Exposure

Damage resulting from environmental hazards such as flooding, lightning, fire, or extreme temperatures.

Unauthorized Modifications

Any repairs, alterations, or system changes not explicitly approved by Genius.

Relocation of Components

Removal or reinstallation of components outside the original certified site.

Contamination

Exposure to substances that compromise product integrity, including paint, chemicals, lubricants, or other foreign materials.

 Power over Ethernet (PoE) is permitted; however, the End-Customer is solely responsible for ensuring thermal compliance across all deployed components.



ARTICLE 6 – Warranty Claim Procedure

To initiate a claim under the Genius 25-Year Performance Warranty, the following steps must be strictly followed:

1. Notification

Inform the Certified Partner within 10 calendar days of identifying the issue.

2. Documentation Submission

Provide the following materials to support the claim:

- Original Warranty Certificate and associated submission documents.
- Maintenance records and certified test reports.
- Proof of purchase and installation details.

3. Site Access for Inspection

Grant Net Gen Innovations full access to the installation site to conduct a thorough inspection and validate the claim.



Important Conditions:

- **Unauthorized removal** or tampering with components prior to inspection will result in **claim invalidation**.
- If the claim is deemed **unjustified**, **Net Gen Innovations reserves the right** to recover any associated costs from the **End-Customer**.

ARTICLE 7 – Limitation of Liability

The total liability of Net Gen Innovations under the Genius 25-Year Performance Warranty is strictly limited to the original purchase price of the warranted Genius products.

Under no circumstances shall Net Gen Innovations be held liable for:



Loss of Data or Business Revenue

Including but not limited to operational disruptions, data corruption, or financial loss.



Downtime or Delay Costs

Any costs incurred due to system outages, installation delays, or service interruptions.



Damage to Third-Party Equipment

Including devices, systems, or infrastructure not supplied or certified by Genius.



Consequential or Incidental Damages

Any indirect, special, or unforeseen damages resulting from product failure, misuse, or external factors.

This limitation applies regardless of the nature of the claim—whether contractual, tort-based, or otherwise.



ARTICLE 8 – Governing Law

This **Genius 25-Year Performance Warranty** shall be governed and interpreted in accordance with the **laws of India**.

Any disputes, claims, or legal proceedings arising from or related to this Warranty shall fall under the **exclusive jurisdiction of the courts in Kolkata, West Bengal**.

If any provision of this Warranty is found to be **unenforceable or invalid**, it shall be **revised or interpreted** in a manner that best reflects the original intent of **Net Gen Innovations**, while remaining fully **compliant with applicable law**.

ARTICLE 9 – Definitions

- **Certified Partner**

An installer who has been officially certified by Net Gen Innovations and maintains good standing at the time of system installation.

- **End-Customer**

The organization or entity at whose premises the Structured Cabling System is deployed and operational.

- **Permanent Link**

The fixed segment of the cabling infrastructure, extending from the patch panel to the telecommunications outlet, excluding any patch cords or equipment cables.

- **Channel**

The complete end-to-end transmission path, inclusive of patch cords, connectors, and the Permanent Link, enabling full system communication between devices.

- **Contamination**

The presence or exposure of cabling components to substances—such as dust, moisture, chemicals, or other foreign materials—that may degrade or compromise product performance and integrity.

- **System Specification**

The official performance, design, and compliance standards published by Net Gen Innovations, applicable at the time of product sale and installation.



Project Details (To be completed by Parties)

Project Information

Project Name

Site Address

Installation Completion Date

Warranty Registration Date

End-Customer Details

Company Name

Representative's Name

Position

Signatures & Company Stamp

Installer Details

Company Name

Representative's Name

Position

Signature & Company Stamp: _____

(Preceded by the words "certifies having carried out the installation according to the rules of the profession, applicable standards and Net Gen Innovation's Installation Key Points")

Document Checklist

Please ensure the following are submitted within 30 days of installation

- Signed Warranty Agreement
- Product List with quantities (Genius Network Products only)
- As-built drawings and labelling scheme
- Map showing outlet positions and single-line diagram
- Original test reports for all copper and fibre links
- Installer Certification Statement (signed and stamped)

CONTACT US



Singapore

Net Gen Innovations PTE Ltd
2 Venture Drive, #19-21
Vision Exchange
Singapore 608526

USA

Net Gen Innovations LLC
30 N. Gould St.
Ste. R, Sheridan
Wyoming 82801

Mumbai

Net Gen Innovations Pvt Ltd
9th Floor, AGM Vijaylaxmi
Mahakali Caves Road, MIDC
Andheri East, Mumbai 400093

Kolkata

Net Gen Innovations Pvt Ltd
26, P.C. Ghosh Road
Kolkata 700048